

:: Please keep this letter handy until the work is complete ::

Severn Trent
PO Box 407
Darlington
DL1 9WD

Our Severn Trent Customer

December 2025

Dear Customer

We're improving your supply of wonderful water...

Every so often, we need to replace old water pipes. That's because the risk of bursts increases as the years pass and we're really keen to avoid this. Therefore, we're going to replace some of the old pipes in your area with brand new ones.

Come and find out more

If you'd like to know more about what's happening, please come along to our community drop-in session at:

Sheepy Memorial Hall, 112 Main Rd, Sheepy Magna, Atherstone CV9 3QU
Tuesday 13 January between 3.30pm to 6.00pm.

It's your chance to ask us any questions about the work and for us to find out more about your area. Feedback from our customers is important to us – so we'd love to see you there.

When and where is the work taking place?

We'll start work from **Monday 19 January on Sibson Road**, near the A444 working back along Main Road. Once complete, we'll then move on to the streets overleaf and expect to finish on Church Lane in September 2026. If you live on any of these streets, we'll drop you a reminder letter nearer the time.

To keep everyone safe and complete the work quickly, we'll need to close the road where we're working. There'll be a rolling road closure, so we'll close a section at a time then move along.

Where we'll be working:	Starting	Duration
Sibson Road – from A444 towards Main Road	19 Jan	8 weeks
Ratcliffe Lane – between Pinwall Lane and Main Road (B4116)	Mid-Mar	5 weeks
Pinwall Lane – from Main Road to Ratcliffe Lane	Late Apr	2 weeks
Atherstone Road – between Pinwall Lane and Main Road	Late Apr	3 weeks
Main Road - between Ormes Lane and Pinwall Lane	Mid-May	6 weeks
Ormes Lane	Late Jun	3 weeks
Sketchley Lane	Mid Jul	2 weeks
Church Lane	Late Jul	2 weeks
Atherstone Road A444 - between Sibson Road and Shenton Lane	Early Aug	5 weeks

Please note that the dates and order may change depending on progress

Please bear with us...

Although it's really important, we know our work can be a nuisance. Please be assured that we, and our contract partner Heartlands, will be doing everything we can to finish the work as quickly as possible. It would also really help us if you can keep the working area clear of parked cars during the day.

There may be times when our kit or vehicles are in the way, for example, when we're unloading or working on the road directly outside your property. If this happens, we'll try to let you know in advance.

Will my water supply be affected?

If we plan to interrupt your water supply, we'll let you know beforehand with a pink card that will have the date and time slot. We'll do our best to make sure the interruption is kept to an absolute minimum and it's usually less than a couple of hours.

Retail Businesses

If you own or operate a business which receives visiting customers who purchase goods or services from you and our works are affecting your sales income then please contact our Business Loss Team - businessloss@severntrent.co.uk for further advice.

Contact us

To keep up to date with our work visit our Planned Improvements webpage to see how the work is progressing. Go to www.stwater.co.uk/planned-improvements and scroll down the page to find 'Shenton'.

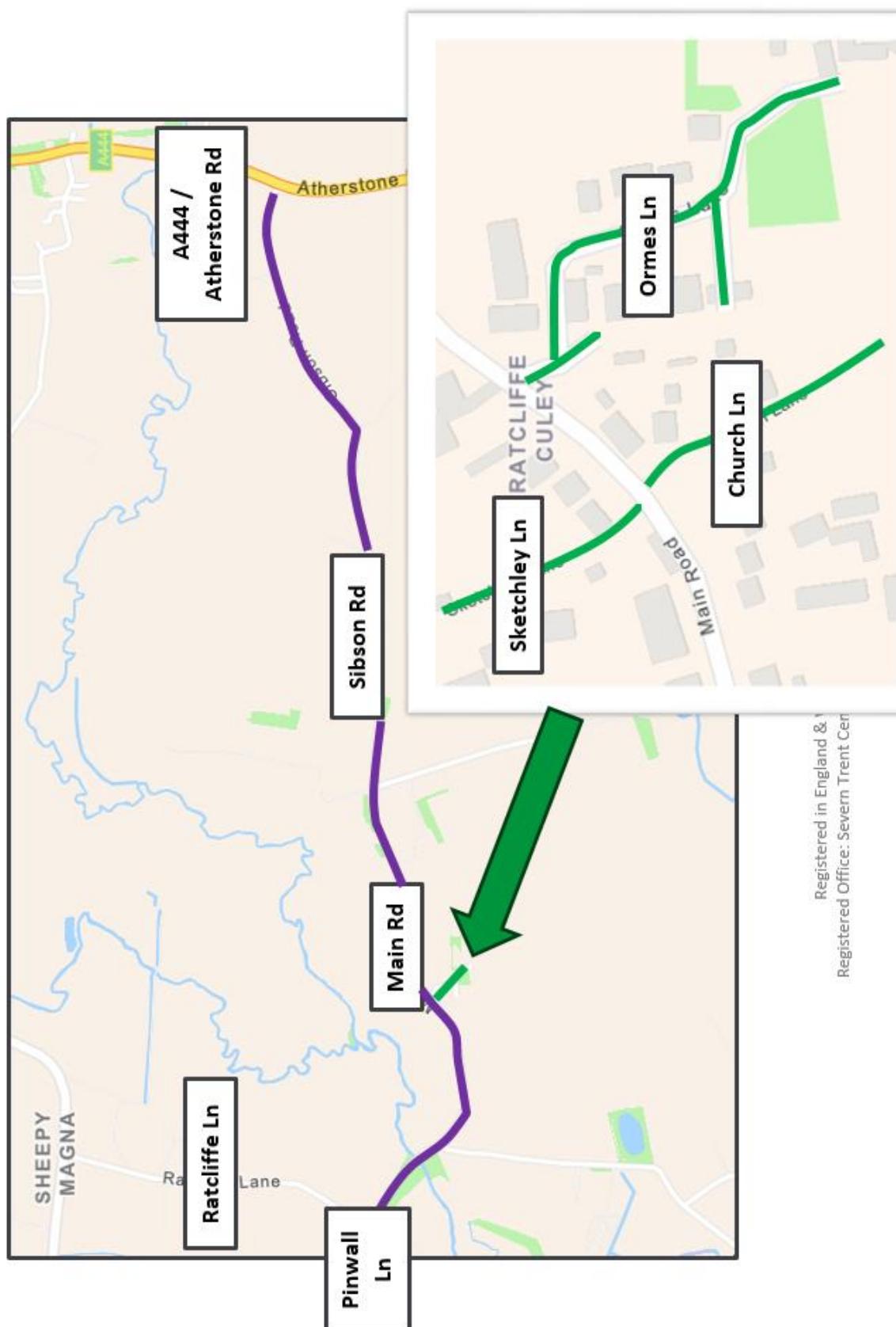
If you have any queries or concerns about the work please call me, during office hours, on 07703 718436 or email me at communitycomms@severntrent.co.uk.

Yours faithfully

Helen Purdy

Community Communications Team

Severn Trent



Registered in England &
Registered Office: Severn Trent Cen